Tsang Shun Tin

IT SUPPORT / PROGRAMMER /

Details

Tsuen Wan, Hong Kong +852 55447267 timmy24224@gmail.com

Skills

Microsoft Excel

Ability to Work Under Pressure

Computer Skills

Microsoft Office

Teamwork Skills

Customer Service

Languages

Cantonese

English

Mandarin

Profile

I'm Soman, a Year 3 BSc (Hons) in Computer Science student at Hong Kong Baptist University, where I'm indulging my passion for technology and software development. With a keen interest in programming, I've gathered knowledge and experience in various aspects of software engineering, from requirements analysis and design to coding and testing. I'm enthusiastic about leveraging my skills in a dynamic environment to contribute to innovative tech solutions.

Work Experience

Stem Tutor at Coding101, Sha Tin

OCTOBER 2023 — PRESENT

• Teaching STEM courses at various primary and secondary schools.

IT Support at Acao HK Limited, Fo Tan

MARCH 2023 — SEPTEMBER 2024

- · Providing on-site technical support for our clients
- Preform troubleshooting PC hardware and software issues
- Follow the escalation process to ensure professional IT support service

Advanced Test Services at Omni logistics, Tsuen Wan

SEPTEMBER 2021 — FEBRUARY 2023

 Responsibility test display card, make simple test report and simple computer input.

Customer Service Executive at HKT, Tsuen Wan

JUNE 2022 — AUGUST 2022

• Handle customers' inquiries and complaints via telephone and email.

Education

Bachelor of Science (Hons), Hong Kong Baptist University

SEPTEMBER 2024 — PRESENT

BSc (Hons) in Computer Science

Higher Diploma, IVE(ST), Sha Tin

SEPTEMBER 2022 — 2024

Higher Diploma in Software Engineering Programme

Technical skills

Programming Languages

Java, SQL, C#, Python, HTML, CSS, JavaScript, TypeScript, PHP, Swift, SwiftUI

Web Development

React, jQuery, Vue.js

Mobile Development

Swift, SwiftUI, Android (Java/Kotlin)

Databases

MySQL, SQLite

Operating Systems

Windows, Linux (Ubuntu), macOS

Networking & Security

Basic Linux commands, TCP/IP, Firewalls

Awards and Achievements

The Greater Bay Area STEAM Excellence Award 2024 (Hong Kong) Tertiary

Issued by Hong Kong New Emerging Technology Education Association Aug 2024

AudioSense 以聲知形 - 基於人工智能的口述影像生產輔助工具

ICT Gold Award

Yeung Kin Man Youth Industrial Incubation Scheme 2023/2024

Issued by The Professional Validation Council of Hong Kong Industries August 2024

AudioSense 以聲知形 - 基於人工智能的口述影像生產輔助工具

- Best Video Contest Champion
- Information Technology Discipline Champion
- Information Technology Discipline Best Report Award (Individual)

2024 (The 19th) Cross-Strait and Hong Kong-Macao College Student Computer Innovation Competition Finals

Issued by Computer Education Research Association of Chinese Universities
July 2024

AudioSense 以聲知形 - 基於人工智能的口述影像生產輔助工具

Finals First Prize

ITCC Innovation Awards 2024

Issued by VTC Innovation and Technology Co-creation Centre
June 2024

AudioSense 以聲知形 - 基於人工智能的口述影像生產輔助工具

Silver Award

The 10th Hong Kong University Student Innovation and Entrepreneurship Competition

Issued by Hong Kong New Generation Cultural Association
June 2024

AudioSense 以聲知形 - 基於人工智能的口述影像生產輔助工具

Third Prize of Information Technology

Cathay Hackathon 2023, Hong Kong

November 2023

Outstanding Designer & Participation Award